

COVID-19 UPDATE

In these unprecedented times, we understand that it is imperative that we all do our part to reduce the spread of COVID-19. As always, health and safety is our top priority. We continue to monitor announcements from well-respected health organizations and government authorities around the globe, and have implemented preventive measures.

As a supplier of products to essential industries such as manufacturing, pharmaceutical, food and transportation, we will be committed to continue safely serving our customers and communities.

On behalf of HollyFrontier and our commercial businesses, we would like to thank our employees, contractors, distributors, customers and suppliers for their on-going dedication through these challenging times.

We would also like to extend our appreciation to all essential services, such as healthcare professionals, food industry providers and delivery drivers, who are vital in keeping our communities safe and healthy.

In alignment with official recommendations and other internal directives, we have implemented the following measures at each of our locations:

- Developed proactive response plans with our associates and suppliers to help reduce the spread of the virus.
- Enhanced general hygiene and health practices in our offices with special emphasis on disinfecting higher-risk areas.
- Initiated a work from home arrangement for employees in non-essential roles.
- Suspended all business travel and conducting meetings virtually.

We have proactively developed contingency plans, and will deploy them as required, to ensure continued safe and reliable operations of all our facilities worldwide.

We will be closely monitoring the situation and will adjust our efforts accordingly. We will continue to provide updates to our employees, contractors, customers and vendors as the circumstances evolve.

Stay safe.

Sincerely,

Mark A. Plake
President, HollyFrontier LSP Holdings LLC